

Facilitated inclusive conversation

1	Step 1: All participants table an issue/challenge/problem. Collectively the group decide which they'd like to work through.	5 minutes
2	Step 2: The case owner explains the situation, including what has been tried to resolve or change it.	5 minutes Group silent
3	Step 3: Participants share their perception of the situation, and register questions.	1 minute each Case owner silent
4	Step 4: The case owner comments on perceptions and answers questions.	3 minutes Group silent
5	Step 5: Clarification Participants may only ask questions to clarify something that's been said and isn't clear.	3 minutes
6	Step 6: Focus (refocus) The case owner states what input would be helpful from the participants at this stage.	1 minutes Group silent
7	Step 7: Suggestions of solutions and sharing of experiences.	1 minute each Case owner silent
8	Step 8: Starting with the case owner everyone shares what they have learned.	1 minute each